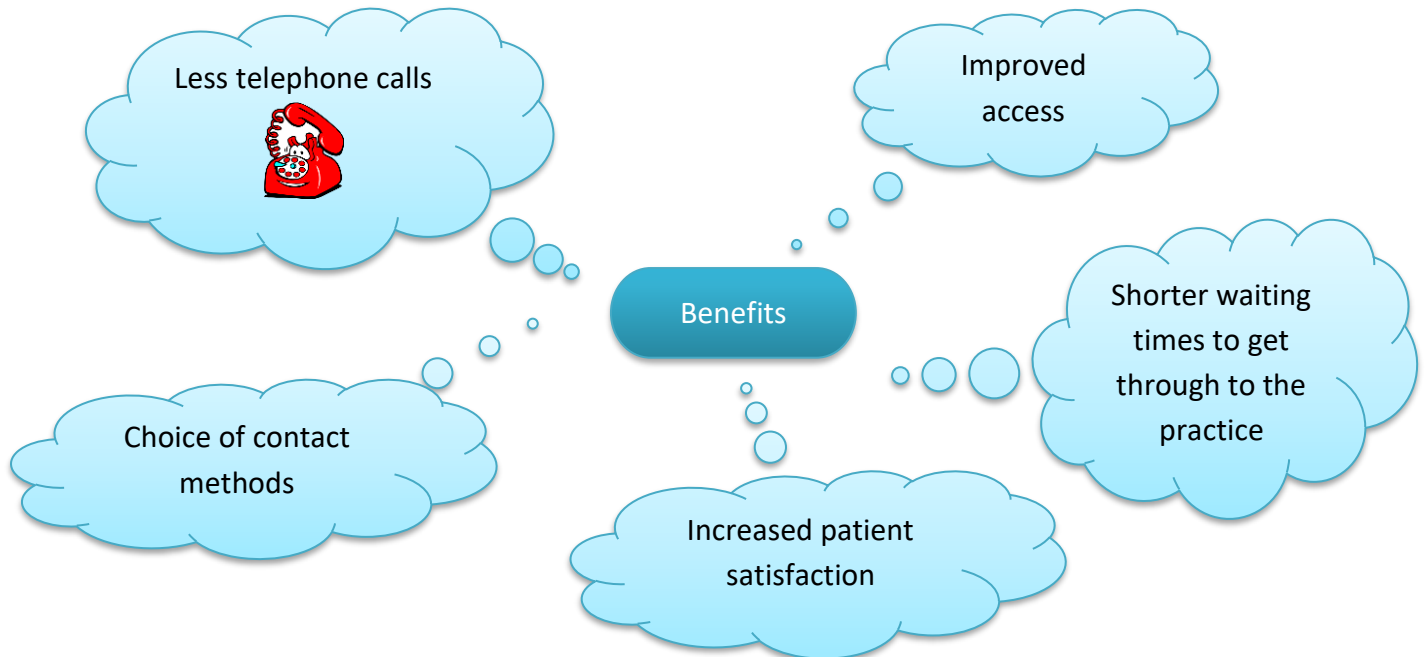




NEW SERVICE

Linden Medical Group are proud to offer our patient population a new online consultation service. The Patient Triage solution allows patients to submit either a medical query or an administrative request to the surgery.



If you or a family member/friend have access to the internet, please visit our practice website to submit your query. To find the online service please follow the below:



Access practice website at www.lindenmedical.co.uk

Click on the Online Requests tab at the top of the page

Scroll down to the Contacting the Practice section

Select the relevant option

- Ask a Doctor a Question
- Ask Reception a Question
- Ask the Practice a Question

Complete the triage service ensuring as much detail is provided as possible.



The service is available between the hours of 6:00am and 10:00am Monday to Friday. This does not include weekends or bank holidays.

We will endeavour to maintain these timings but should we experience high levels of clinical absence it may be necessary to turn off this service earlier than usual.